



## Sesh Space Appeals Policy

Warnings • Restrictions • Suspensions • Bans

Effective Use	Platform policies for app and web
Retention	Feeds 14 days / Messages 24 hours
Support	support@seshspace.com

**Important:** Sesh Space is privacy-first. Short retention and end-to-end encryption reduce what can be reviewed after content expires. Users should preserve screenshots for reports.

### 1. Purpose

Sesh Space may take action when it believes a user, business, advertiser, sub-admin, demo recipient, or account has violated platform rules, created safety risk, engaged in illegal or abusive conduct, submitted misleading advertising, or undermined platform integrity. This Appeals Policy explains how users can request review of certain enforcement decisions.

### 2. Decisions That May Be Appealed

Users may generally request review of account warnings, feature restrictions, temporary suspensions, permanent bans, certain content removals, rejected listings, removed sponsored content, business account restrictions, or advertiser restrictions, unless the action was required by law, imposed for immediate safety reasons, based on severe conduct, or based on a non-appealable operational decision.

### 3. Time to Appeal

Appeals should be submitted promptly after notice of the enforcement action. Delayed appeals may be harder to assess, especially where relevant content has already expired under the platform's temporary retention design.

### 4. What an Appeal Should Include

A strong appeal should identify the account or business involved, the action being appealed, when the action occurred, why the user believes the action was mistaken or disproportionate, and any supporting context or evidence. If the case involves expired or encrypted content, screenshots and preserved records are especially important. Advertiser appeals should include campaign name, ad type, business name, and the specific decision being challenged.

### 5. Review Standards

Appeals are reviewed based on available evidence, platform safety, repeat behavior, severity of the alleged conduct, legal compliance, advertising rules, consistency of enforcement, and the technical limits created by encryption and temporary retention. Sesh Space is not required to restore access when the original decision was reasonable based on the information available at the time.

## 6. Possible Outcomes

An appeal may result in the original action being upheld, modified, shortened, reversed, or replaced with a different enforcement measure. In some cases, access may be restored with conditions such as warnings, probationary restrictions, content-related limits, ad copy changes, listing corrections, or advertiser verification steps.

## 7. No Guarantee of Reversal

Submitting an appeal does not guarantee that action will be changed. Sesh Space may deny appeals where evidence supports the decision, where the conduct posed significant risk, where legal compliance is uncertain, or where the appeal is incomplete, abusive, or unsupported.

## 8. Repeat or Abusive Appeals

Repeated, harassing, or bad-faith appeals may be disregarded. Sesh Space may close review when it determines that the matter has been fully considered or that further submissions are not likely to add useful information.

## 9. Finality

Except where required by law or explicitly stated otherwise by Sesh Space, appeal outcomes are final.

## 10. Contact

Appeals may be submitted to [support@seshspace.com](mailto:support@seshspace.com).