



Sesh Space Legal & Trust Center

## Sesh Space Merch Privacy Policy

Order Data • Payment References • Fulfillment Privacy

Effective Use	Privacy policy for Sesh Space merch orders and support
Retention	Order-related records retained as needed for fulfillment, support, tax, accounting, disputes, fraud prevention, and legal purposes
Support	support@seshspace.com

Important: Sesh Space Merch is separate from the Sesh Space social app privacy model. Merch orders require order and shipping information, but do not require a Sesh Space app account or access to private app content.

### 1. Overview

This Sesh Space Merch Privacy Policy explains how order-related information is collected, used, shared, and retained for Sesh Space merchandise. The merch store is separate from the Sesh Space social app and does not require an app account. This policy is intended to be privacy-conscious while accurately reflecting that order fulfillment requires certain customer information.

### 2. Information Collected for Orders

To process merch orders, Sesh Space may collect information necessary to confirm payment, create the item, ship the item, provide customer support, and document the transaction.

- Name used for the order
- Email address, phone number, or other contact method provided for support
- Shipping address and delivery details
- Product selection, size, color, quantity, artwork option, and order notes
- Payment confirmation details, transaction screenshots, payment references, or payment platform identifiers
- Support communications, photos of defects or damage, and resolution history

### 3. Information Not Collected Through the Merch Store

Sesh Space Merch does not require a Sesh Space app account and does not access private SeshLink messages, SeshFeed posts, SeshLog entries, SeshMap private settings, or other private app activity for merch ordering. The merch store is not designed to build behavioral profiles, sell personal data, or track customers across services for advertising.

### 4. Payment Information

Payments may be made through Venmo, CashApp, PayPal, or another payment method made available by Sesh Space. Sesh Space does not store full payment credentials, bank account numbers, card numbers, or login credentials for payment services. Payment platforms may separately collect and process information under their own terms and privacy policies. Customers should review the privacy practices of the payment service they choose.

### 5. How Order Information Is Used

Order-related information is used only for legitimate merch operations and related business needs.

- Confirming payment and matching payment to an order
- Submitting items for production through a third-party fulfillment provider such as Vistaprint
- Shipping orders and communicating delivery information
- Responding to order questions, defect claims, damage claims, or support requests
- Preventing fraud, duplicate claims, payment abuse, or chargeback abuse
- Maintaining business, tax, accounting, legal, and dispute records

## 6. Third-Party Fulfillment and Service Providers

Sesh Space may share limited order information with fulfillment providers, payment services, shipping carriers, printing vendors, email or communication providers, and other service providers strictly as needed to process, fulfill, ship, support, or document merch orders. These providers may process information under their own service terms and privacy policies.

## 7. No Behavioral Advertising Model

Sesh Space Merch does not use customer order data to create behavioral advertising profiles, does not scan app messages for merch targeting, and does not sell personal information. If Sesh Space later adds standard store analytics or conversion tools, they should be disclosed and configured consistently with a privacy-conscious model.

## 8. Retention of Order Records

Unlike the Sesh Space social app, merch order information cannot follow the same 14-day feed or 24-hour message deletion model. Order records may be retained as long as reasonably necessary for production, shipping, customer support, returns, refunds, fraud prevention, payment disputes, accounting, taxes, legal compliance, and business records.

## 9. Security

Sesh Space uses reasonable safeguards designed to protect order information. No method of transmission or storage is perfectly secure. Customers should avoid sending unnecessary sensitive information and should protect their own payment accounts, email accounts, devices, and screenshots.

## 10. Customer Choices and Requests

Customers may contact [support@seshspace.com](mailto:support@seshspace.com) to request correction of order information, ask questions about order data, or request deletion where feasible. Some information may need to be retained for legal, tax, accounting, payment dispute, fraud prevention, or support reasons even after an order is completed.

## 11. Children and Age Limits

Sesh Space is a 21+ ecosystem. Sesh Space Merch is not directed to children. Individuals under 21 should not place merch orders or submit personal information through Sesh Space Merch.

## 12. Changes to This Policy

Sesh Space may update this Merch Privacy Policy as payment methods, fulfillment providers, store features, or legal requirements change. Updated versions may be posted on the merch page or included with the merch legal documents.

## 13. Contact

Questions or privacy requests related to Sesh Space Merch may be sent to [support@seshspace.com](mailto:support@seshspace.com).