



Sesh Space Legal & Trust Center

## Sesh Space Merch Terms of Service

Custom Orders • Third-Party Fulfillment • US Only

Effective Use	Merch purchase terms for Sesh Space ecosystem storefront
Retention	Order records retained as needed for fulfillment, support, tax, accounting, disputes, fraud prevention, and legal purposes
Support	support@seshspace.com

Important: Sesh Space Merch is part of the Sesh Space ecosystem but is separate from the Sesh Space social app. Merch orders do not require an app account. All merch is custom-made after purchase and fulfilled through third-party production.

### 1. Acceptance and Scope

These Sesh Space Merch Terms of Service govern purchases, order requests, payment handling, fulfillment, shipping, returns, refunds, and support for Sesh Space merchandise. Sesh Space Merch is part of the broader Sesh Space ecosystem, but it operates separately from the Sesh Space social app. You do not need a Sesh Space app account to browse merch or place a merch order.

By requesting or placing an order, submitting payment, or communicating about a merch purchase, you agree to these Merch Terms. If you do not agree, do not place an order.

### 2. Separate Service From the App

Sesh Space Merch is an e-commerce and custom merchandise service. It is not the Sesh Space social app, does not provide access to SeshFeed, SeshLink, SeshMap, SeshLog, SeshCircle, SeshTalk, or SeshFile, and does not require an app profile. App privacy rules about encrypted messages and short-lived social content do not apply to order records, payment verification records, shipping information, or merch support communications.

Merch orders are handled using order-specific information only. Ordering merch does not create a Sesh Space app account, does not grant app access, and does not connect the order to private app activity.

### 3. United States Orders Only

Sesh Space Merch is currently intended for orders shipped within the United States only. Orders requesting shipment outside the United States may be refused, canceled, or delayed until shipping eligibility is confirmed. Sesh Space may change supported shipping regions at any time.

### 4. Custom-Made Merchandise

All merch is custom-created after purchase. Sesh Space does not operate a warehouse, does not maintain finished inventory, and does not guarantee that every item shown will remain available from a third-party production provider. Product images, mockups, colors, and placement previews are visual references. Final printed or embroidered results

may vary slightly due to fabric color, display settings, provider limitations, production method, print scaling, and garment availability.

## 5. Third-Party Fulfillment

Sesh Space currently intends to use Vistaprint or another third-party provider for production and fulfillment. Sesh Space may change fulfillment providers when needed for availability, pricing, quality, service continuity, or operational reasons. Third-party fulfillment may involve separate production schedules, shipping carriers, packaging, tracking systems, and quality controls.

Sesh Space is not responsible for delays, limitations, outages, substitutions, carrier disruptions, or fulfillment issues outside its reasonable control. Sesh Space will make reasonable efforts to help resolve eligible order issues under the applicable policy.

## 6. Order Request and Acceptance

Submitting an order request or sending payment does not automatically mean the order has been accepted. An order is considered accepted only after Sesh Space confirms the order details, verifies payment, and determines the item can be produced and shipped.

Sesh Space may refuse, cancel, or request clarification for any order that contains incomplete information, inconsistent payment details, suspected fraud, unavailable products, pricing mistakes, abusive conduct, or shipping limitations.

## 7. Payment Verification Required

Orders are not submitted for production until payment is received and verified. Because Venmo, CashApp, and PayPal may be used for manual or semi-manual payment workflows, customers must follow the exact payment instructions provided for the order. Customers are responsible for sending payment to the correct account, using the correct amount, and including any required order reference.

Payments sent to the wrong recipient, sent with missing order information, reversed, disputed, held, or flagged by a payment service may delay or prevent fulfillment.

## 8. Pricing, Taxes, and Availability

Prices may change at any time before an order is accepted. Sesh Space may correct pricing errors, shipping errors, tax estimates, product descriptions, or availability information. Taxes, fees, shipping charges, and processing charges may vary by order. If a price or availability error is discovered before production, Sesh Space may cancel the order, request corrected payment, or offer an alternative.

## 9. Shipping and Delivery

Shipping timelines include both production time and carrier transit time. Production time is separate from shipping time. Estimated timelines are not guaranteed. Once an order is handed to a carrier or fulfillment provider, delivery timing may be affected by carrier delays, weather, address issues, holidays, service disruptions, or other events outside Sesh Space control.

Customers are responsible for providing a complete and accurate shipping address. Orders sent to an incorrect or incomplete address provided by the customer may not be eligible for replacement or refund.

## 10. Cancellations and Changes

Because merch is custom-made, cancellation or change requests must be submitted as soon as possible. Once an order has entered production, it may not be possible to cancel, change size, change color, change artwork, change address, or modify the order. Sesh Space may attempt to assist, but cannot guarantee changes after production begins.

## 11. Defect-Only Returns and Refunds

Sesh Space Merch follows a strict defect-only returns and refunds model. Returns, replacements, or refunds may be considered only for defective items, damaged items, incorrect items, or production mistakes that are reported within the required support window and supported with clear evidence. Buyer remorse, incorrect size selection, color preference, delayed delivery, minor mockup variation, or customer address errors generally are not eligible.

## 12. Intellectual Property and Brand Use

All Sesh Space names, logos, artwork, icons, character designs, product artwork, policy documents, site design, merch designs, and related brand assets are owned by Sesh Space or its licensors. Purchasing merch does not transfer ownership of any design or intellectual property. Customers may not reproduce, resell, copy, modify, print, upload, or commercialize Sesh Space designs without written permission.

## 13. Fraud, Abuse, and Refusal of Service

Sesh Space may refuse service, cancel orders, deny support, or restrict future purchases where it believes there is fraud, payment abuse, chargeback abuse, harassment, threats, false defect claims, reselling abuse, impersonation, unauthorized use of brand assets, or misuse of the merch ordering process.

## 14. Limitation of Liability

To the maximum extent permitted by law, Sesh Space will not be liable for indirect, incidental, consequential, special, punitive, or exemplary damages related to merch orders, fulfillment delays, carrier issues, payment service problems, third-party provider errors, product availability, or customer-submitted incorrect information. Sesh Space total liability for an eligible merch claim will not exceed the amount paid for the affected item.

## 15. Changes to These Merch Terms

Sesh Space may update these Merch Terms as the merch store, fulfillment process, payment options, or support process changes. Updated terms may be posted on the merch page or included in the merch legal documents. Continued use of Sesh Space Merch after updates means you accept the updated terms.

## 16. Contact

Questions about Sesh Space Merch may be directed to [support@seshspace.com](mailto:support@seshspace.com). Include the order name, item requested, payment reference, and any relevant photos or screenshots when contacting support.