



Sesh Space Shipping & Fulfillment Policy

Made to Order • US Shipping • Third-Party Production

Effective Use	Shipping, production, and fulfillment rules for merch orders
Retention	Shipping and fulfillment records retained as needed for order processing, support, carrier issues, disputes, tax, accounting, and legal purposes
Support	support@seshspace.com

Important: Sesh Space Merch items are custom-made after purchase. Production time and shipping time are separate. Third-party fulfillment providers and carriers may affect timing, availability, and delivery.

1. Scope

This Shipping and Fulfillment Policy applies to Sesh Space Merch orders shipped within the United States. It explains how custom-made items are produced, fulfilled, shipped, and supported.

2. Custom Production Model

Sesh Space Merch items are custom-created after purchase. Sesh Space does not maintain finished inventory or operate a warehouse. Production begins only after the order details are confirmed and payment is verified. Because items are made to order, production and shipping timelines may vary.

3. Fulfillment Provider

Sesh Space currently expects to use Vistaprint or another third-party provider to produce and fulfill merchandise. Fulfillment providers may control print method, production capacity, packaging, shipping handoff, and item availability. Sesh Space may use a different provider when needed for quality, availability, pricing, or operational reasons.

4. Production Time

Estimated production time is generally 3 to 7 business days after payment verification and order confirmation, but this is not guaranteed. Complex items, high-volume periods, provider delays, holidays, supply shortages, or artwork review issues may extend production time.

5. Shipping Time

Shipping time begins after production is complete and the order is handed to a carrier. Shipping times depend on the carrier, shipping method, destination, weather, holidays, and service disruptions. Any estimated delivery date is an estimate only and not a guarantee.

6. Order Tracking

If tracking is available from the fulfillment provider or shipping carrier, Sesh Space may provide the tracking information to the customer. Tracking may not update immediately and may show delays that are outside Sesh Space control.

7. Address Accuracy

Customers are responsible for entering a complete and accurate shipping address. Sesh Space is not responsible for orders delayed, returned, lost, or delivered incorrectly because the customer provided an incomplete, outdated, misspelled, or incorrect address. Address change requests must be submitted immediately and may not be possible once production or shipping begins.

8. Lost, Stolen, or Delayed Packages

Sesh Space will make reasonable efforts to help customers review carrier or fulfillment issues. However, Sesh Space is not responsible for carrier delays, lost packages caused by carrier issues, theft after delivery, delivery to an address provided by the customer, or events outside reasonable control. Replacement decisions are handled under the applicable support and returns policies.

9. Damaged Packages

If an item arrives damaged, the customer must preserve the packaging and item and contact support promptly with clear photos. Damage claims require evidence and must be submitted within the time period stated in the Returns and Refund Policy.

10. United States Shipping Only

Sesh Space Merch currently supports United States shipping only. Orders outside the United States may be refused or canceled unless Sesh Space separately confirms availability.

11. No Guaranteed Delivery Date

Sesh Space does not guarantee delivery by a specific date, event, holiday, birthday, launch, or deadline unless a written exception is expressly confirmed. Customers should order early when timing matters.

12. Contact

Shipping questions should be sent to support@seshspace.com with the order name, item details, payment reference, and any tracking information available.